



Havenwood Heritage Heights

A Continuing Care Retirement Community

August 3, 2020

Dear Lodge and LAL Residents:

HHH was built on community. We know that during these last few months we've maintained community, but not to the standards we are all used to. We have worked behind the scenes to bring some of our favorite activities back! During the week of August 10th our goal is to open Happinez and Scoops to be used as games rooms, Flicks to reopen for weekly movie showings, and novelty ice creams to be served weekly in Scoops! On August 4, we will be trialing the board games with designated volunteers to ensure our process is fluid. If the trial is a success we will open the following week.

Both Happinez and Scoops will be open Tuesday and Thursday from 1:00 – 3:00 p.m. for dominos and bridge. Residents will call the Programs Department to reserve a day and indicate which game they'd like to play. If you have recommendations for games please let the Programs Department know! Four players will be limited to each room to ensure physical distancing is met.

Residents will meet a Programs staff member at their designated game room of Happinez or Scoops. The Programs staff members will take your temperature and ask the screening questions. Should you have any COVID-19 symptoms you will be sent back to your apartment and Home Health will be notified. Once you arrive at either Scoops or Happinez please use hand sanitizer.

Please note you must wear your mask at all times when in the hallways and for the entire time you are in Scoops or Happinez.

Upon completion of each game residents are asked to wipe down the tables, chairs, and any board game pieces used. After each day the staff will disinfect each room.

We are also excited to open Flicks every Wednesday starting August 12. Flicks will show the same movie at 9:30 a.m. and again at 2:30 p.m. to allow for many residents the opportunity to see the movie. All seats will be the appropriate six foot distance, which means that there are six seats available per showing. Residents will call the Programs Department to sign-up for the movie. After each movie showing the staff will disinfect Flicks for the next movie.

It's summer time so there is nothing that makes it feel more like summer than novelty ice cream! Novelty ice cream will be for sale in Scoops on Fridays starting August 7 from 2:00 – 4:00 p.m. Please wear your masks at all times and following the arrows and stand six feet apart in the designated areas. This will be grab and go!

We hope you have a great time playing games, watching movies, and eating some great ice cream! We are exciting to start our first phase of bringing back community!

Sincerely,

Michael A. Palmieri
President/CEO

Felicia M. Gennetti
HW Housing Administrator

Sue Pollock
Director of Programs