



**Havenwood Heritage Heights**  
*A Continuing Care Retirement Community*

August 3, 2020

Dear Cottage & Lodge Residents:

We know we have many more months of beautiful summer and fall weather ahead of us so let's get the most out of it! We are excited to announce that on August 5, we will be opening the "new" dog park! Also during this week we will be trialing the Sports Complex and Table Tennis with members from both communities that have volunteered to assist with this trial. If the trials go well, we hope to open for the rest of the community the week of August 10<sup>th</sup>!

We know the Sports Complex is very new so we are all excited to really use it! The Sports Complex has a putting green, basketball court, pickle ball court, shuffle board, and areas to play bocce – it has it all! As for the dog park, we have a new location for you and your furry friend to play! Please note that the schedule is designed so that cottage and Lodge residents have their own designated time slots for each activity. This is designed to ensure we continue to keep distance amongst our neighborhoods.

The Sports Complex is located at the Havenwood campus and can be entered through the gate at the parking lot number 4. The complex will be open Monday, Wednesday, and Friday from 10:00 a.m. to 3:00 p.m. Every Monday, will be available to all Havenwood cottages, every Wednesday will be available to all Heritage Heights cottages, and we will alternate each Friday with the two campuses. The first Friday, August 14<sup>th</sup> will be designated to Havenwood. The complex will be open Tuesday and Thursday from 10:00 a.m. – 12:00 p.m. to all Lodge residents. All residents must make an appointment to use the facility through the Programs Department. When you call to schedule a time please indicate what activity you would like to participate in and your designated campus. Only two activities can be played at one time. Pickle ball, bocce, basketball and shuffle board are limited to four players per game. The putting green is limited to two players per game. Each activity is limited to 45 minute increments, which allows for 15 minutes of cleaning.

To adhere with good hand hygiene we ask that all residents wash their hands before leaving their cottage or apartment. Before centering the Sports Complex cottage residents must use hand sanitizer that is located at inside the gate at parking lot 4. Lodge residents will enter through the Great Room where hand sanitizer will be located. Before entering the Sports Complex residents must take their temperature and complete the screening sheets. Once the screening sheet and temperature is completed residents may participate in their game. Once the game is finished please wipe down the equipment and complete the cleaning checklist. After each day the staff will clean the entire complex. When leaving the complex please use hand sanitizer again.

Please note you must wear your mask at all times when coming and going to the complex and when participating in the activities.

We are also exciting to bring back Table Tennis. We've temporarily relocated the Table Tennis table to the Great Room. Table Tennis will be open the same times as the Sports Complex: open Monday, Wednesday, and Friday from 10:00 a.m. to 3:00 p.m. Every Monday, it will be available to all Havenwood cottages, every Wednesday will be available to all Heritage Heights cottages, and we will alternate each Friday with the two campuses. The first Friday, August 14<sup>th</sup> will be designated to Havenwood. All residents must make an appointment with the Programs Department. Each Table Tennis game is limited to 45 minutes, which allows for 15 minutes of cleaning and a maximum of four players.

Cottage residents will enter through the Sports Complex gate located at the parking lot number 4 and Lodge residents will enter the Great Room through the Main hallway. Residents must use hand sanitizer, take their temperature, and complete the screening forms. Cottage residents may only enter the Great Room through the doors located on the deck.

When the game is completed residents must wipe down the table, paddle, and balls and complete the cleaning checklist. The staff will disinfect the Great Room, equipment, and table after each day.

Please note you must wear your mask at all times when coming and going into the Great Room and when playing Table Tennis.

So take the next few days to practice your pickle ball, table tennis, and putting swing, do some extra stretches, and prepare to play a friendly game with your neighbors!

As many of you know the dog park was located where our new Country Store will be! Before the construction of the store the location worked perfectly, however, it's now time to relocate the dog park so the Country Store and the dogs each have their own area.

The dog park is still at Havenwood and is now located at Courtyard G. You may enter the dog park via the outside gate at the parking lot number 3, which is in between courtyards E and G. Please use the designated bags and trash can to clean up after your pets.

Please note you must wear your mask at all times when coming and going to the dog park and while you are in the park.

The dog park will be open each day from 8:00 – 9:30 a.m., 12:00 – 1:30 p.m., and 4:00 – 5:30 p.m. Two dogs and two owners are limited to the dog park at one time. Residents must wear a mask at all times. Please note that if a resident and their dog is waiting to get into the park, and two people are currently occupying the park, please limited your

time start to end time to 45 minutes maximum. We want to ensure that all dogs get to run and play!

Should you be experiencing any symptoms of COVID-19 please do not use the facilities and contact Home Health.

We are excited to offer more outdoor community activities! Thank you for your patience and understanding of the new guidelines. We hope that you enjoy new times with your pup and friendly (or competitive!) games with your neighbors. This is the first phase of our outdoor community activities so please bear with us!

Sincerely,

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President/CEO

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