



August 3, 2020

Dear Lodge, LAL, and HSC Residents:

We are extremely excited to announce that the Havenwood Hair Salon will be open on Tuesday, August 11! Thank you so much for your patience as we worked to reopen this salon.

The Havenwood Hair Salon will be open every Tuesday and Wednesday from 8:30 a.m. – 4:00 p.m. In between each appointment the hair stylist, Kate Alexander, will disinfect the entire salon. Each scheduled appointment will be designed to allot the appropriate 20 minute cleaning time. Our great housekeeping team will disinfect the salon each morning prior to opening and wash all linens and facemasks. It is our goal to ensure the safety of our residents.

Lodge and LAL residents will schedule an appointment by completing the Salon Appointment Request Form (attached) and give it to the Front Desk at the Havenwood campus. Kate will call each resident with an appointment date and time.

Walk-in appointments are not permitted at this time.

HSC residents will have in-house appointments every Thursday! The Unit Coordinators will work with the Residents to make appointments and provide the Residents with appointment notifications.

We will open the salon services in phases. The first phase includes a hair wash, haircut, permanents and color. Additional services will be phased in during the next few weeks.

Residents will be contacted by Kate the day before their scheduled appointment. Residents are asked to arrive to the Havenwood Hair Salon five minutes before their scheduled appointment. Kate will greet you at the door where you will be screened again, have your temperature taken, and given a new cloth mask to be worn at all times during your appointment.

HHH will be following the New Hampshire Guidelines regarding the reopening of the salons. This includes the screening of residents before their appointments, both the resident and staff will wear a cloth mask at all times during the appointment, the salon will be disinfected between each appointments, all waiting areas will be closed and the total appointment time cannot extend past one hour.

We are extremely excited to provide salon services again and appreciate your patience. We look forward to seeing all of you with new hair styles soon!

Sincerely,

Michael A. Palmieri
President/CEO

Felicia M. Gennetti
HW Housing Administrator