



## Havenwood Heritage Heights

*A Continuing Care Retirement Community*

September 11, 2020

Dear Residents and Families,

With today being September 11, I felt the need to acknowledge this solemn anniversary before I could begin sharing some news. We think back on the impact this tragedy in our lives, resident's lives and the lives of those they care about. We are reminded of the helpers that acted in such a pivotal role, as we are now in the midst of a very different but also painful time in our nation's history and throughout the world.

First, I would like to announce some changes in our Nursing Department.

- Nelida (Nel) Magsipoc, the Nurse Manager from the first floor has decided that she would like to work in a role with more direct patient access and has moved to a role on Melody Lane. Gretchen Smith is temporarily filling this role as Interim Nurse Manager until a new Nurse Manager starts at the end of September. Gretchen can be reached via phone at (603) 227-1333 or via email at [GSmith@hhinfo.org](mailto:GSmith@hhinfo.org)
- Mary Hardy is now serving as the Interim Nurse Manager on the 3<sup>rd</sup> floor until a new Nurse Manager is hired. Mary can be reached via phone at (603) 227-1316 or via email at [MHardy@hhinfo.org](mailto:MHardy@hhinfo.org)

Second, I would like to share another update about indoor visitation! We continue to get guidance from the State and beginning on Monday 9/21, we will be able to allow 2 indoor visitors at a time for each resident. These two visitors will continue to have to go through the same screening process that is currently in place.

Thank you all for your continued support through these challenging times as we continue to strive for keeping our community safe. Please reach out to me via email at [Sweaver@hhinfo.org](mailto:Sweaver@hhinfo.org) or phone at (603)-229-1194 if you have any questions or concerns.

Suzanne Weaver, NHA

Health Services Center Nursing Home Administrator

