



Havenwood Heritage Heights

A Continuing Care Retirement Community

October 26, 2020

Dear HSC Residents and Families,

Happy Monday, it's hard to believe that this is the last week of October. I have a number of updates that I would like to share with you, which are below.

Today, all of our staff will be tested for COVID-19 again, as part of the State Surveillance Program. After this week's testing, the State has changed their testing requirements for nursing home staff, requiring all staff to be tested every 28 days and 10 percent of the staff to be tested weekly in between. Havenwood has decided that 28 days is too long of a gap between all the staff being tested and we have arranged for all of our staff to be tested every 14 days.

The level of COVID-19 in Merrimack County is currently substantial; meaning the number and percentage of people that have tested positive for COVID-19 is increasing. As a result of this increase, all staff that interacts with the HSC Residents will be wearing eye protection, either a face shield or goggles.

We have also been encouraging all of our staff to get the flu shot as another preventive measure when it comes to caring for our Residents. Thus far, 85 percent of the staff within the entire HHH community have received their flu shots.

We will be having a Halloween parade on Friday in the Health Services Center for the residents. This will include only the staff that regularly works in the HSC; as always we are trying to minimize the resident's exposure to different people.

Lastly, we have a change in our Director of Nursing Role. Tabitha Dowd, our prior Director of Nursing, resigned to pursue other opportunities. Lee White, who has been our Staff Development/Infection Control Nurse for the past three years, became our permanent Director of Nursing this past Friday. We are very excited to have Lee in this role, as she brings a lot of enthusiasm, experience, and energy to the position and to the Health Services Center.

Congratulations to Lee! She can be reached via email at LWhite@hhinfo.org , or via phone (603) 227-1341.

As always, thank you all again for your continued support through these challenging times. Please reach out to me via email at Sweaver@hhinfo.org or phone at (603)-229-1194 if you have any questions or concerns.

Suzanne Weaver, NHA

Health Services Center Nursing Home Administrator