



Havenwood Heritage Heights

A Continuing Care Retirement Community

October 30, 2020

Dear HSC Residents and Families,

Happy Halloween! We celebrated today with the Health Services Center Residents by holding a staff parade (that included a very popular Hippo), handing out candy and having a pumpkin decorating contest. There were lots of laughs and smiles were shared by all!

I have a couple of updates that I want to share with you. This past Monday we tested all of our staff; as a result of that testing we had 289 negative test results and 2 staff members who tested positive for COVID-19. The positive staff members DO NOT have direct contact with the Health Services Center Residents. Though as a result of this, the State Department of Public Health is requiring that we test all Health Services Center Residents on Monday 11/2 as well as testing all staff and HSC residents again on Monday, 11/9. The other major impact of the positive test result is that we have restricted who from the Dining Department can come into the Health Services Center. As a result of this, the dining department is unable to take menu selections directly, and will be utilizing stored history of resident's meal selections throughout the next two weeks. Please remind your loved one, that if they are unhappy with their meal, they can always ask for an alternative at the time, which we will be reminding them of as well.

Thank you all for your continued support through these challenging times. Please reach out to me via email at Sweaver@hhinfo.org or by phone at (603)-229-1194 if you have any questions or concerns.

Suzanne Weaver, NHA

Health Services Center Nursing Home Administrator