



Havenwood Heritage Heights
A Continuing Care Retirement Community

December 17, 2020

Happy snowy Thursday to all HSC Residents and Families!

This week I have several updates to share with you:

- In our surveillance testing, we had 3 Havenwood staff members test positive for COVID-19 this week; none of which had direct contact with residents who live in the Health Services Center in the past 10 days. This does impact our Dining Department and as a result the whole department will be wearing full PPE.
- The Dining department will also need to temporarily use tray service to serve meals to Rainie Unit residents in place of their usual steam table service.
- Indoor visits are still postponed due to the positivity rate in Merrimack County.
- All staff and Residents will be tested again this coming Monday, 12/21.
- We are actively discussing a plan for residents to receive the COVID-19 vaccine. There will be a clinic held through CVS pharmacy/Omnicare on site at Havenwood, which we are hoping will take place in early January. We will share more details once they are available to us. We will be working with residents and families on reviewing and obtaining consent for the vaccine.

Thank you all for your continued support through these challenging times. I hope that you and your families have a safe and happy holiday. Please reach out to me via email at Sweaver@hhinfo.org or by phone at (603)-229-1194 if you have any questions or concerns.

Suzanne Weaver, NHA

Health Services Center Nursing Home Administrator