



**Havenwood Heritage Heights**  
*A Continuing Care Retirement Community*

December 23, 2020

Dear HSC Residents and Families,

Thank you for all of the positive feedback and the holiday gifts that you have shared with our staff. Everyone really appreciates the support and takes pride in the care that they provide.

I have some news from this week's COVID-19 testing. Of the 287 staff that were tested, we have received 244 staff results back. We have had 5 employees test positive for COVID-19. Only one of these employees works in the Health Services Center, on the 1<sup>st</sup> floor, primarily on the B-side. Of 108 resident tests, we currently have 93 results that have come back, which all have been negative.

On the call today with the New Hampshire Department of Health and Human Services; they shared with us that the COVID-19 positivity rate in Merrimack County for the past 14 days was 16.3 percent, which is very high. We are also aware that the number of patients at Concord Hospital with COVID-19 is the highest it has been since this virus began. Due to the community prevalence of COVID-19 we are implementing another safety measure as a precaution. This will require any resident that goes to Concord Hospital, including the ER, will have to quarantine for 14 days. I hope you understand the safety and health of our Residents is the basis of this decision.

Thank you all for your continued support through these challenging times. I hope that you and your families have a safe and happy holiday. Please reach out to me via email at [Sweaver@hhinfo.org](mailto:Sweaver@hhinfo.org) or by phone at (603)-229-1194 if you have any questions or concerns.

Suzanne Weaver, NHA

Health Services Center Nursing Home Administrator