



**Havenwood Heritage Heights**  
*A Continuing Care Retirement Community*

December 29, 2020

Dear HSC Residents and Families,

Happy almost New Year! I am truly looking forward to the New Year with positive thoughts. The residents, like all of us, need some hope that things will improve from all of the changes and challenges due to COVID-19. One potential first step towards these improvements could be the COVID-19 vaccine!

I have been able to confirm with CVS Pharmacy that our COVID-19 vaccine clinic for all of the Health Services Center Residents will be on 1/7/20 from 11AM to 5PM. Our HSC residents will be receiving the Pfizer vaccine; which is a 2 dose vaccination. The pharmacy (CVS) will bring a team into our building; this team will be screened like any other provider entering the building and will wear full PPE throughout their time here. All residents will be monitored after they receive the vaccine to watch for any adverse reactions. If you are aware of any adverse reaction your loved one has had in the past to a vaccination, please reach out so that we can make sure this is documented in their medical records and we can provide additional monitoring.

The second clinic and second dose of the vaccine will be administered on 1/28/20, using the same process as our first clinic. This second clinic date will also provide an opportunity for any resident that may not have received their first dose on 1/7/20, to now receive their first dose of the vaccine. We are hoping to have our employees vaccinated during these clinics as well. However, we are waiting to hear back from CVS Pharmacy regarding how many doses they are able to provide to Havenwood Heritage Heights before we are able to finalize the plan for employees.

If you are the activated Durable Power of Attorney for Healthcare for your loved one, we will need a signed consent form returned to us by 1/6/20 at the latest. The required consent form

is attached. So again, if you are the activated Durable Power of Attorney for Healthcare for a resident in the Health Services Center, please sign and return the attached consent form to me ASAP. This can be return to me via email or fax to (603) 229-1188. If your loved one's Durable Power of Attorney for Healthcare has not been activated by their primary care doctor, residents are then able to sign their own consent form. If you are unsure if your loved one's Durable Power of Attorney for Healthcare has been activated, please sign and return the attached consent form and we will update you if your loved one's Durable Power of Attorney for Healthcare has not been activated. We will also need to provide CVS Pharmacy with copies of all resident's insurance cards (front and back); if we do not have these on file, we will reach out to obtain this information. If you have received new insurance cards that will begin on 1/1/21, please send copies of them to me as well. Also attached is information on the Pfizer vaccine; this includes information on the vaccine, risks of the vaccine, potential side effects, and information on the vaccine cards.

We tested all of our staff and residents yesterday. Once we have those results, I will send out another email update.

Thank you as always for your continued support through these challenging times. Please reach out to me via email at [Sweaver@hhhinfo.org](mailto:Sweaver@hhhinfo.org) or by phone at (603)-229-1194 if you have any questions or concerns.

Suzanne Weaver, NHA

Health Services Center Nursing Home Administrator