



Havenwood Heritage Heights
A Continuing Care Retirement Community

January 15, 2021

Hello HSC Residents and Families,

I hope you all had a nice week, I am writing to share some updates. We are tentatively scheduled to get our 2nd round of the COVID-19 vaccine on 1/28/21 though another CVS clinic here at Havenwood. Like for the first vaccine, if you are the Durable Power of Attorney for Healthcare for a resident which has been activated, we need you to sign the same consent form which is attached and get it back to us by 1/25/21.

One common question we are receiving is: when will I get to see my loved one in person now that they have been vaccinated? We also want this for to occur for both the residents and their families as soon as possible. However, we need to follow guidance from the State Department of Public Health and the federal regulatory body, CMS regarding easing restrictions before we are able to make any changes. We will continue to provide updates with any changes as they come. At this time, our scheduled indoor visits are also still on hold, due to the positivity rate in Merrimack County.

I also have some great news to share! This past week through our surveillance testing, the entire Health Service Center staff tested negative as well as all the Residents!!! I am really excited and proud of this as the community rate of COVID-19 transmission in our county remains about 16 percent, which is very high.

One other change is that this coming Monday, we will be opening a reconfiguration of beds on the Rainie Unit. Eight of our Rainie Unit (Assisted Living) rooms will become Nursing/Skilled Nursing beds, which will be referred to as Lighthouse Lane Extension. Families of residents who are directly impacted by this change have been contacted individually. This will allow us the opportunity to meet an increased need for nursing level of care within the HHH community.

Thank you again and please reach out to me via email at Sweaver@hhinfo.org or by phone at (603)-229-1194 if you have any questions or concerns.

Suzanne Weaver, NHA

Health Services Center Nursing Home Administrator