



**Havenwood Heritage Heights**  
*A Continuing Care Retirement Community*

February 25, 2021

Dear HSC Residents and Families,

What a beautiful week we have had with this warmer weather, hoping this type of weather will soon lead us to some outdoor opportunities for residents!

We have great news on our staff and resident testing from this past Monday, all tests have all come back negative!!

The State of New Hampshire did reach out this week with an updated COVID-19 positivity rate for Merrimack County; it is still above 10 percent but did decline a bit. I am hopeful that we will soon be able to again offer indoor visits. I will update you all again once these are able to resume.

We have had our Annual Medicare/Medicaid Survey this week and received a deficiency free survey! The Surveyors arrived on Tuesday and left this afternoon. They were a wonderful, engaging team to work with and provided great feedback on the care that we provide residents. They shared some helpful information that we can utilize in the future.

Thank you again for your continued support. Please reach out to me via email at [Sweaver@hhinfo.org](mailto:Sweaver@hhinfo.org) or by phone at (603)-229-1194 if you have any questions or concerns.

Suzanne Weaver, NHA

Health Services Center Nursing Home Administrator