



Havenwood Heritage Heights
A Continuing Care Retirement Community

April 20, 2021

Dear HSC Families and Loved ones,

I am reaching out to provide an update on how things are going here at Havenwood. We continue to remain COVID-19 free for all Residents and staff. We test a portion of our staff every week as part of our own surveillance testing. The current requirement from the State of New Hampshire is that we test all staff once a month. We exceed this regulation, as we want to be cautious and aware of any potential COVID-19 cases within the HHH community.

I hope that the Essential and Social Visits are going well. At this time, these visits as well as the virtual visits remain our primary means of visiting with the HSC Residents.

I also wanted to acknowledge that the State of New Hampshire has waived the state wide mask mandate. The City of Concord still has a mask mandate in place until at least June 1st and Havenwood Heritage Heights still has this requirement in place for an undetermined amount of time. We are also requiring that visitors who come into the Health Service Center wear a Face shield. We are removing the requirement that Essential Visitors wear gowns. We understand that wearing PPF can be a challenge; however it is a requirement and a need in the effort to keep all of the residents safe.

There is one change in the Nursing Leadership that I wanted to share with you all. Kristine Swingle, the Nurse Manager for the first floor, had her last day this past Friday, 4/16. She accepted an opportunity closer to her home and we wish her the best. Gretchen Smith, who is one of our Nursing Supervisors, is filling in while we move through the hiring process of a new Nurse Manager for the first floor. Gretchen can be reached by calling the nurses station at (603) 224-5363 x1057.

We are planning some fun activities to celebrate Mother's Day (May 9th) and Nursing Home Week (May 9th-15th.) Thus far, we are offering a flower/message opportunity for all families to have the opportunity to share with their Mothers as well as an activity through our Programs Department. Do any of you have any other ideas/questions for Mother's Day? Please keep in mind we need to maintain our COVID-19 precautions.

For Nursing Home week, we have planned; root beer floats, a pizza party, an outdoor concert, a horse parade, visit from Stella, a mini horse, as well as barnyard baby animals.

We are still encouraging all of our staff and visitors to get vaccinated. I am hopeful that with more vaccinations, the county positivity rates will go down so that we can transition into the next Phase of reopening. Please continue to be safe and adhere to the restrictions that we have in place.

Thank you again for your support. As always, please reach out to me via email at Sweaver@hhhinfo.org or by phone at (603)-229-1194 if you have any questions or concerns.

Suzanne Weaver, NHA
Health Services Center Nursing Home Administrator