



Havenwood Heritage Heights

A Continuing Care Retirement Community

September 2, 2021

Dear HSC Residents and Families,

I hope you are all doing well, I wanted to update you on some important news.

We have had another staff member test positive for COVID-19 here at HHH. This staff member works in the Dining Department. This staff member did not have direct contact with the HSC Residents during the period that is considered infectious. Dining staff will not be coming onto the nursing units during their quarantine period; which is 14 days. This will mean that dining staff members will not be coming around to take menu orders each day and we will revert back to the historical menus, meaning resident's prior menu choices will be used during this time. All staff will be tested for COVID-19 this coming Wednesday, 9/8. All Residents will be tested on Tuesday. I will continue to keep you all updated with any further information.

Thank you again for all of your support during these challenging times. Please reach out to me via email at Sweaver@hhinfo.org or by phone at (603)-229-1194 if you have any questions or concerns.

Suzanne Weaver, NHA
Health Services Center Nursing Home Administrator