



Havenwood Heritage Heights

A Continuing Care Retirement Community

September, 15 2021

Dear HSC Residents and Families,

We are receiving results from this week's surveillance testing and we have had one staff member test positive for COVID-19. This staff member works on the Rainie Unit and Light House Lane-Extension, which are both on the second floor of the Health Services Center. Both units will be quarantined beginning today. The time frame for this quarantine will depend upon the results of response testing of all staff and residents, which will be completed on Monday 9/20 and Tuesday 9/21. All staff and residents will need to remain on their unit during the quarantine period and all staff will be wearing full PPE. This does not impact the Melody Lane side of the second floor.

At this time, we will also need to restrict visitors for residents on both Rainie Unit and Light House Lane Extension. This includes both Designated/Essential and Social Visitors. Visitors to Melody Lane need to make sure to use the elevator located directly to your right as you walk into the Health Services Center. Compassionate Visits will be considered on a case by case basis, please reach out to me directly with these requests.

Residents can continue to go to appointment during this time if they are determined to be medically necessary.

Thank you again for all of your support and understanding as we navigate through these challenging times. Please reach out to me via email at Sweaver@hhhinfo.org or by phone at (603)-229-1194 if you have any questions or concerns.

Suzanne Weaver, NHA

Health Services Center Nursing Home Administrator